FORT WAYNE POLICE

DEPARTMENT

ANNUAL REPORT

2003



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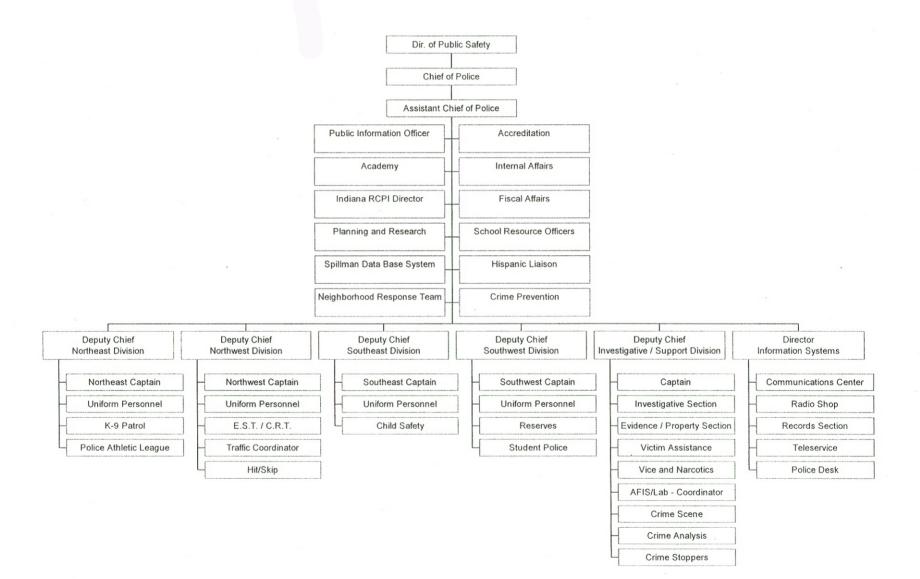
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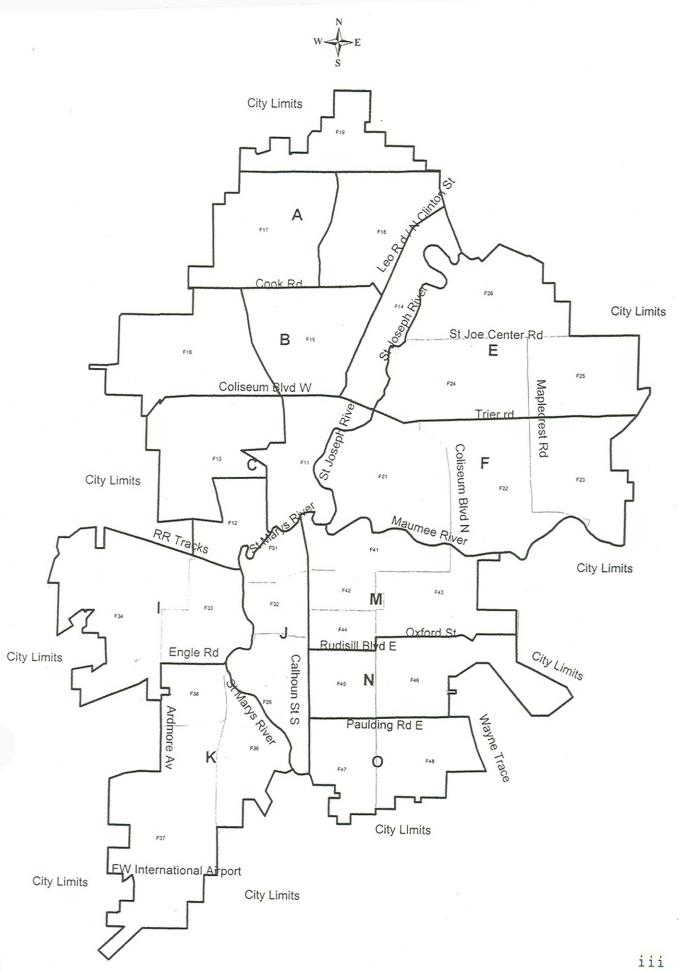
OUR MISSION

The Fort Wayne Police Department, in partnership with our community, will strive to protect the life, property, and personal liberties of all individuals. We believe that the overall quality of life for all residents will improve through the deterrence of criminal activity and an understanding of the diversity of cultures within this community. Furthermore, we recognize the need for fair and impartial enforcement of the law with attention given to the highest possible quality of service delivery to the community.

2003 FORT WAYNE POLICE DEPARTMENT ORGANIZATIONAL CHART



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ADMINISTRATIVE

POLICE TRAINING ACADEMY

SUMMARY OF ACTIVITIES

With nearly 420 officers, the task of scheduling training is becoming more difficult. The staff of five training personnel met this challenge and all but three officers met the training hour requirements.

The spring and fall in-service training included firearms training within the curriculum. Two additional department-wide firearms qualifications were held. All officers qualified, to the credit of the firearms instructors. The staff also continued to train the Allen County Juvenile Probation Department, Indiana-Purdue Fort Wayne University Police, Fire Department investigators and deputy prosecutors of the Allen County Prosecuting Attorneys Office quarterly. The use of the range is also extended to the Allen County P.D. and Allen County P.D. Reserves.

Dr. Paul Whitesell, police psychologist, provided 89 hours of counseling to law enforcement officers and their families, as well as grand jury testimony in a police-involved shooting.

In addition to interaction with outside agencies, colleges, community organizations and churches, the staff also reached organizations such as AIDS Taskforce, Indiana Air National Guard, IPFW Women's Studies Programs, Junior Achievement and the National Alliance for the Mentally Ill.

The Center continued to focus on recruitment during 2003. The recruitment brochure was updated. Applications were accepted for the 12th lateral class which was commissioned and seated May 5, 2003. The class was comprised of nine lateral officers and two recent graduates of the Indiana Police Corps. Two new officers to the Department in 2003 received their training at the Indiana Law Enforcement Academy in Plainfield; one having graduated and the other to graduate in July 2004.

A Reserve Officer class is currently under way with graduation expected in May, 2004.

Staff members inspected 186 vehicles resulting in revenue of \$930.

2003 GOALS & OBJECTIVES

- Keep up with personnel needs of the Department as mandated by the Chief of Police.
 Achieved.
- To provide training to Fort Wayne Police Department personnel and other interested agencies in excess of the mandatory sixteen (16) hours as required by the Indiana Law Enforcement Training Board.
 Achieved.
- 3. To monitor certification of Department personnel to insure their instructor certifications do not expire, and that each trainer meets the required number of hours of instruction per calendar year. Achieved.
- To provide public outreach programs to the community and build on the community-oriented policing foundation. Achieved.
- To improve supervisory and management skills for command personnel.
 Achieved.
- 6. To enhance/improve the computer skills of all police personnel. Achieved.
- To provide training to the officers of the Fort Wayne Police Reserve.
 Achieved.

- 1. Keep up with personnel needs of the Department as mandated by the Chief of Police.
- 2. To provide training to Fort Wayne Police Department personnel and other interested agencies in excess of the mandatory sixteen (16) hours as required by the Indiana Law Enforcement Training Board.
- 3. To monitor certification of Department personnel to insure their instructor certifications do not expire, and that each trainer meets the required number of hours of instruction per calendar year.

- 4. To provide public outreach programs to the community and build on the community-oriented policing foundation.
- 5. To improve supervisory and management skills for command personnel.
- 6. To enhance/improve the computer skills of all police personnel.
- 7. To provide training to the officers of the Fort Wayne Police Reserve.

1999	2000	2001	2002	2003
40,341	39,779	55,226	72,491	26,695

TOTAL TRAINING HOURS PROVIDED

TOTAL POLICE RESERVE HOURS PROVIDED

1999	2000	2001	2002	2003
386	325	514	2074	1805

INTERNAL AFFAIRS SECTION

SUMMARY OF ACTIVITIES

For the most part, the staff of two Sergeants, one Lieutenant and one civilian kept the 45-day turnover of cases as set by policy. The unit worked with the Board of Public Safety to revamp the Fort Wayne Police Department Rules & Regulations. This process is ongoing and will continue through 2004.

Work with the Prosecutor's Office in setting up protocol for canceling subpoenas for Court has saved the City several thousand dollars in Court overtime pay.

Other duties handled by the office during the year included, but were not limited to: Sick slips, use of force forms, outside employment forms, permanent personnel records, collecting fines for gas pump errors, coordinating the Department's quarterly drug testing, pursuit review, shooting investigation team for officerinvolved shootings and inspections of the Department's property rooms. The staff also updated officers at an in-service and also hosted Business Health Services personnel and answered questions regarding our drug screening procedures.

2003 GOALS & OBJECTIVES

- Gain access to all cases, including vice and narcotics, through the Spillman system.
 Achieved.
- Become proficient in the new computer software.
 Achieved.
- 3. Get equipment for monitoring the new camera tapes with the ability to view normally, slowly, screen by screen, and finally, stopped, with a good picture resolution. Request that the investigators be given cells phones to use on duty. Put in requests in a timely manner. Partially Achieved. We have the new equipment to monitor the in-car camera tapes, but due to budgetary issues, the cell phones were not obtained.
- Build a better working relationship with Operations supervisors.
 Achieved through the in-service.

2004 GOALS & OBJECTIVES

- 1. Keep current staffing at three investigators plus one additional investigator.
- 2. Update equipment in the office.
- 3. Check the routing of specific reports through Spillman and the Shift Commanders.

IREE-IEAR COMPARISON OF COMPLAINIS				
TYPE OF COMPLAINT	2003	2002	2001	
Internal	111	128	111	
External	55	61	53	
Tort Claims	73	52	52	
Lawsuits	28	15	14	
EEOC	2	3	13	
TOTAL	269	259	243	

THREE-YEAR COMPARISON OF COMPLAINTS

ZUUS EXTERNAL COMPLAINTS BI RACE, SEX & CATEGORI									
	Male	Male	Male	Male	Female	Female	Female	Female	TOTAL
	Afr.	Cauc.	Hisp.	Hisp.	Afr.	Hisp.	Hisp.	Asian	
	Amer.				Amer.				
Excess. Force	6	2	1		4	2			15
Improper Conduct	10	9	2		5	20	2		48
Tort Claims	10	35	2		9	9	1		66
Lawsuits	18	3	1	1	1	1			25
EEOC	1		1						2
TOTAL	45	49	7	1	19	32	3	0	156

2003 EXTERNAL COMPLAINTS BY RACE, SEX & CATEGORY

COMPARISON OF DISCIPLINE ADMINISTERED

	2003	2002	2001
Total Unpaid Suspension Days	77	134	402*
Formal Letters of Reprimand	56	54	45
Sustained with No Action	1	б	5
Command Referrals	2	11	16
Resignation (in lieu of pending discipline)	0	2	0
Retire (in lieu of pending discipline)	1	0	1
Termination	2	0	0
* One officer suspended for the entire week			•

* One officer suspended for the entire year (365 days)

USE OF FORCE COMPARISONS

	2003	2002	2001
Number of Suspect Contacts	902	605	427

TYPE OF FORCE/NUMBER OF REPORTED APPLICATIONS

Physical Force	696	77%	505	443
Chemical Agent	143	16%	132	108
Impact Weapon	16	2%	14	20
Aimed Firearm	206	23%	197	130

PUBLIC INFORMATION OFFICE

SUMMARY OF ACTIVITIES

Again, the Public Information Office was very busy in 2003. Officer Robin Thompson began the year as full time P.I.O. for the Department. In May, Sgt. Tom Rhoades assumed the newly-created exempt position in the office giving the unit two full time officers dedicated to serving the needs of the community, media and the Department. Officers Scott Tegtmeyer and Michael Joyner continued as part-time P.I.O.'s.

The office handles news releases, ride-along requests, building tours, speaking engagements, public service announcements, press conferences, a television program and a Department-wide newsletter.

The office also planned and held a department-wide picnic in the summer.

	2003	2002
Marco Delles de la	1 7 7	100
News Releases	173	188
Ride-Alongs	143	387
Building Tours	13	25
Speaking Engagements	30	37
Press Conferences	8	9
P.S.A.'s	5	0
Television Programs	3	12
Newsletters	5	0

2003 GOALS & OBJECTIVES

- Continue to provide information to the media in a timely manner.
 Achieved.
- 2. Have the office become more involved with community projects. Achieved. (Random Acts of Kindness Week; Red Cross "Battle for Blood"; Christmas donations to the needy)
- Increase the staff of the office.
 Achieved.
- 4. Produce more Public Service Announcements (in several languages).
 Partially Achieved.

- 1. Continue to provide information to the media in a timely manner.
- 2. Host the bi-annual awards ceremony recognizing the officers.

- 3. Plan and organize a Department Yearbook.
- 4. Continue the annual department-wide picnic.
- 5. Produce a P.S.A. in another language.
- 6. Get the "Behind the Badge" television program back on a once a month schedule.
- 7. Commence a quarterly get-together with the media and Department.

NEIGHBORHOOD RESPONSE TEAM

SUMMARY OF ACTIVITIES

At the start of 2002 it was decided the quadrant commanders needed the ability to do surveillance, long-term investigations, plain clothes and uniformed, target career criminals and run sting operations. The best way to accomplish this was to create a unit with flexible hours and days, tailored to the specific problems at hand. The NRT was created on February 18, 2002 and consisted of one supervisor and five patrol officers. At the close of 2003, the Team consisted of one sergeant and eight patrol officers, one of whom filled a 90-day temporary slot which patrolmen rotated through.

The temporary slot gives the unit the ability to select officers who are specialists in certain areas and when they return to their respective assignment, they can pass on information as to how the NRT might assist them.

One of the first projects in 2003 was the targeting of a "family" of individuals consisting of 12 to 18 members who engaged in burglary, thefts, and financial crimes totaling \$500,000 to \$1.2 million in losses. After four weeks, several arrests were made, some are still pending. Several group members took plea agreements and several are still awaiting trial.

Business burglaries and thefts were targeted with the arrest of several individuals and the recovery of \$60,000 in stolen property.

The Team also conducted a long-term investigation into thefts at area marinas. This investigation culminated in the arrest of several individuals.

The Vice & Narcotics surveillance van was refurbished and used extensively by the Team. Manhunts on several wanted individuals were conducted; several wanted for questioning in homicides. Working with other agencies, several arrests were made.

A successful sting operation was conducted in Swinney Park to combat the ongoing problem of public indecency. This was very successful, but the problem will need to be revisited on a periodic basis.

2003 GOALS & OBJECTIVES

- Maintain and improve the working relationship with area agencies.
 Achieved.
- Have the pawn shop data base file transferred to the Spillman system.
 Partially Achieved. (to be completed in 2004)
- 3. Deter crime at retail stores and reduce the number of calls for service. Partially Achieved. (105 arrests made and 160 charges placed. This is an ongoing project)
- 4. Training for officers. **Partially Achieved.**

- 1. Continue to assist U.S. Marshals and other agencies in wanted fugitive cases.
- 2. Assume Dignitary Protection duties when needed.
- 3. Continue intelligence gathering on suspect individuals and criminal enterprises.
- 4. Obtain needed equipment.
- 5. Obtain specialized training.
- 6. Obtain a grant for a GPS vehicle tracking device.

SCHOOL RESOURCE OFFICERS

SUMMARY OF ACTIVITIES

The School Resource Officer's top priority is to provide a safe school environment for the high school students at Fort Wayne Community Schools. School Resource Officers serve all six of the FWCS high schools, as well as the middle and elementary schools that feed into them. The officers are responsible to review their school's physical security and preparedness plans.

Secondary duties can include, but are not limited to, teaching in classrooms, conflict resolution, counseling and other administrative tasks.

During 2002 the SRO's taught 438 classes relating to law enforcement and the Court system. There were a total of 3250 activities and the officers made 323 arrests with 193 misdemeanors and 38 felonies charged. This is a 200% increase in arrests.

The SRO's also worked the streets during the summer giving muchneeded relief to the A-Shift officers.

2003 GOALS & OBJECTIVES

- Work with FWCS to improve the physical security of the schools the officers serve.
 Achieved.
- Increase the amount of classes taught by the officers.
 Achieved. (Increase of 150%)
- Propose a law to make truancy a punishable offense.
 Not Achieved.

- 1. Work with FWCS to improve the physical security of the schools the officers serve.
- 2. Send School Resource Officers to additional training. This is subject to budgetary constraints.
- 3. Continue with the effort to make truancy a punishable offense.

PERFORMANCE INDICATORS

	2002	2003
Investigations	653	1009
Classes Taught	292	438
Administrative Assists	1004	1185
Conflict Resolutions	250	285
Infraction Arrests	3	5
Traffic Arrests	0	12
Misdemeanor Arrests	117	193
Felony Arrests	11	35
Smoking Citations	23	45
Drug Misdemeanors	5	40
Drug Felonies	1	3
Firearms Seized	1	2
Other Weapons Seized	1	8
Total Activities	2361	3260

HISPANIC LIAISON OFFICE

SUMMARY OF ACTIVITIES

2003 was a busy year for the Hispanic Liaison Office. Community Outreach included:

- Access to City Services (provided referrals to City services and resources)
- Established first-ever Latino recognition ceremony during Hispanic Heritage Month (facilitated by the Mayor's Office)
- Prepared law enforcement related articles for Hispanic media (El Mexicano)
- Facilitated Hispanic Social Service Network meetings with area agencies (approx. 50 Allen County agencies represented)
- Focus on local public safety issues (facilitated presentations to community groups, churches, schools, and agencies)
- Hispanic Leadership Coalition (As a Board member. Influenced numerous community outreach programs)

International activities included:

- Coordinated visit of Mexican Consulate to Fort Wayne (Mayor's Office and IPFW)
- Assisted Hispanic Leadership Coalition in organizing the Mobile Mexican Consulate Initiative to process immigration and Mexican I.D. cards for the local Mexican community.

Law Enforcement activities included:

- Access to Courts Program (monthly meetings with area Judges addressing Hispanic legal issues and the Courts)
- Collaboration with outside law enforcement agencies when called upon
- Provided developed intelligence information to Vice & Narcotics Bureau as it pertains to Hispanic criminal organization investigations in Allen County. Information had led to successful prosecution in high-profile cases.
- Attend and participate in the Mayor's Commission on Domestic Violence monthly meetings.
- Actively participated in homicide investigations involving Hispanic victims.
- Collaborated with the Center for Non-Violence in providing a satellite walk-in office at the Center for Non-Violence to address domestic violence issues and the Hispanic community. This office is open every Thursday.
- Recruited Latino officer for the Fort Wayne Police Department
- Voice stress analysis (prepared and administered in Spanish)

- Develop proactive community oriented programs targeting the Hispanic community.
 Achieved.
- Identify, establish and promote existing community policing initiatives.
 Achieved.

- Promote a broader more diverse base of services and participation involving the various cultures of the expanding geographic areas of the City.
 Achieved.
- Develop police/Hispanic outreach programs based upon issues of language, cultural heritage, immigration status and economic status.
 Achieved.
- Educate the community on police, criminal justice and legal system issues.
 Achieved.
- 6. Influence and promote change within the police, criminal justice system and local government, based upon demographic changes, language and cultural issues.
 Achieved.
- 7. Form partnerships with existing agencies, schools, and other entities utilizing existing and newly-developed resources focusing on quality of life issues. Achieved.
- 8. Compliance with Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency. The order requires federal agencies providing financial assistance to offer guidance on how recipients can ensure compliance with Title VI of the 1964 Civil Rights Act. This regulation also pertains to law enforcement agencies. Achieved.

- 1. Continue with existing 2002 and 2003 initiatives.
- 2. Establish Latino recruitment program for the FWPD.
- 3. Become involved in homeland defense and immigrant communities.
- 4. Continue work on the Immigrant Domestic Violence Task Force.
- 5. Improve public safety in immigrant communities.
- 6. Address Hispanic youth and crime.

7. Spanish language training for City employees, police and fire fighters.

PLANNING & RESEARCH

SUMMARY OF ACTIVITIES

Grant funds received for 2003 increased by 65% to \$1,308,095. Grant funds received since 1990 now total \$12,256,157 with a 5-year average of \$1,117,157.

The major project for the year was the installation of the wireless ethernet system that will allow mobile field reporting from the squad cars. This is Phase III of the Automated Fingerprint Identification System installed in 2002.

2003-2004 will see the transition from documenting domestic violence injury cases with Polaroid cameras to digital imaging cameras made possible by a "Stop Domestic Violence" grant from the Indiana Criminal Justice Institute.

2003 GOALS & OBJECTIVES

- Refine proposal to establish within the Fort Wayne Police Department a "Professional Standards" Unit. Pending.
- Make transition from Polaroid Instamatic cameras to digital cameras.
 Achieved.
- Complete Phase III AFIS project "Wireless Ethernet".
 Achieved.
- 4. Continue to increase grant income to the Department for 2003. Achieved.

- 1. Refine proposal to establish within the Fort Wayne Police Department a "Professional Standards Unit".
- 2. Transition of CALEA Standards of Performance to "new" FWPD Policies & Procedures.

PERFORMANCE INDICATORS

Indicator	1998	1999	2000	2001	2002	2003
Grant	\$855,671	\$1,220,904	\$658,270	\$1,903,019	\$1,209,689	\$1,308,095
Applications Grant Funds Received	\$855,671	\$ 954,104	\$658,270	\$1,723,019	\$ 791,494	\$1,308,095
Policies Written	18	30	14	102	20	10
Research Projects	5	7	7	13	8	4
Grants Managed	3	6	7	16	10	13

SPILLMAN ADMINISTRATION

SUMMARY OF ACTIVITIES

The Spillman Administration Office has the responsibility to maintain the quality, integrity and security of our Spillman Data Base system. Each day, specifically designed programs generate lists of entries from the previous day based upon common errors found in the past. They include programs that check all Direct Entry reports, names entered without a date of birth or Social Security number, and duplicate names or SSNs entered into the system. These reports are examined daily and corrections made.

The Wireless Ethernet (WiFi) system, or Broadband Initiative, was proposed early in 2003. The Department enthusiastically supported the idea of providing high-speed wireless network access to our mobile environment. After investigation, it was decided to use the 802.11 technology which uses unlicensed bandwidth that is available free. The Indiana Data Center was awarded the bid at a cost of approximately \$292,000. At the close of 2003, 173 antennas had been installed in squad cars. Of those, 114 had wireless connections established for use. Additionally, 15 of the 24 "hot spot" access points throughout the City were active. Officers are using the new network to access existing records for both inquiry and entry purposes. This project was federally funded through the C.O.P.S. MORE 2002 Equipment Grant. This project will continue through 2004. Motorola's "AirMobile" software and its platform were acquired in 2003 and will enhance the Department's ability to update software in the mobile environment. The cost of this project totaled approximately \$177,700 and was also funded by the same Federal grant.

The Department is transitioning from Polaroid photography to a digital photo system. This will provide significant savings to the City. Funding for the purchase of the cameras, hardware and software was obtained from the Local Law Enforcement Block Grant and the Indiana Criminal Justice Institute's pass-through "S.T.O.P. Grant." Full implementation of the photo management system will be completed in 2004.

A procedure was established for officers to enter off-duty worksheets directly into the Spillman system eliminating the manual (paper) entry by officers. Full implementation is expected in 2004.

2003 GOALS & OBJECTIVES

There was no annual report filed by this office for 2003; therefore there were no goals to reference. However, a number of goals were established for this office during the year, based upon our achievements, accomplishments, and activities for the year.

- Maintain the integrity and accuracy of information contained in the Spillman Law Enforcement Records Database.
 Achieved.
- Implement a "WiFi" Ethernet system to provide wireless connectivity to our Spillman Database for uniformed street officers.
 Achieved.
- 3. Install and bring on line Motorola's "AirMobile" software and begin utilizing the features it provides. Partially Achieved. (to be completed in 2004)
- Design, procure, and install the hardware and software for the Department's digital Photo Management System.
 Partially Achieved. (to be completed in 2004)
- 5. Determine a method for computerizing off-duty worksheets. Partially Achieved. (to be completed in 2004)

2004 GOALS & OBJECTIVES

- 1. Bring the AirMobile program completely on line and utilize its features, functions, and capabilities to the fullest.
- 2. Begin the full utilization of the Digital Photo Management System for photographing investigations involving domestic violence, along with evidence collection, crime scene documentation, accident investigation, etc.
- 3. Implement the authorized method for computerized entry of offduty worksheets.
- 4. Centralize all local computer administration, including the PD network and the Spillman network in the Spillman Office.
- 5. Complete the installation of antennas and wireless connectivity in all designated Police Department vehicles.
- 6. Establish 100% seamless coverage of our WiFi (Wireless Ethernet) system throughout the entire city.
- 7. Conduct "Direct Entry" refresher training for those personnel requesting it, along with any officer who has wireless connectivity via their MDT.
- 8. Implement a new Image Management System, which is currently being designed, to replace Picture Link in Spillman.
- 9. Obtain basic tools and supplies for the purpose of allowing the Spillman Office to create our own cables and test our own network.
- Purchase at least two (2) "Visio" licenses, and at least two
 (2) Adobe Acrobat licenses to allow us to fully utilize the PD network, WiFi and AirMobile systems.

INVESTIGATIVE SUPPORT DIVISION

SUMMARY OF ACTIVITIES

2003 marked the end of this administration's first term in office and many positive things have taken place in the Investigative Division, while many outside events influenced the operation of the Division, increasing the demand for public safety assistance.

One factor was the health of the local, state and national economies which resulted in increased unemployment and an increase in certain types of crimes.

The events of September 11, 2001 are still affecting the Division and the entire Department with investigations of "suspicious activity" and the loss of several officers to the military and the war in Iraq.

2003 brought the election of a new County Prosecutor and a period of adjustment for our investigators. We will continue to seek training opportunities that will enable our officers to conduct an investigation to the Prosecutor's standards.

The Division furnished one full time detective to the Child Advocacy Center during the criminal investigation of its Executive Director. The Center has now been stabilized and we look forward to continued involvement with this worthwhile program.

Another external element affecting the Division was the reorganization of Crime Stoppers. During this past year, the Crime Stoppers office has received and directed a record number of tips and a record number of criminals have been removed from the streets of our community.

In response to the Court's increasing demand for video evidence, the Division tripled its tape duplication capabilities and are in the process of upgrading the audio-visual system of every interview room.

Our Lab has evolved into a regional leader in the area of fingerprint analysis. All Lab personnel were subjected to proficiency testing through a nationally recognized agency and all successfully passed their examinations. This strengthens the credibility of our personnel and reputation of the agency.

The Evidence & Property Section continues to improve its cataloging capabilities. All incoming evidence is now bar coded. 10,000 items of evidence were processed during the year. Sgt. Paul Shrawder reviewed hundreds of old sex crimes cases to determine if the evidence needed to maintained. As a result, over 100 sex crimes kits were removed from refrigerated storage and eliminated the need to purchase new refrigeration units.

A second web site was created to inform the public about wanted persons and criminal activity alerts. In the first year of operation, 4,300 visits were logged to the site.

In 2003, 9,000 felony-related complaints were handled by the Division and hundreds of hours were spent in Court and pre-trial conferences.

DETECTIVE BUREAU

SUMMARY OF ACTIVITIES

The Detective Bureau is the largest component of the Fort Wayne P.D. and is made up of 66 officers and seven civilian support personnel.

Property Crimes (25)	Financial Crimes (9)	Crimes Against
North	Computer Crimes	<u>Persons</u> (11)
Southeast	Pawn Unit	Battery-Felony/
Southwest	Fraud/Forgery/NFS Checks	Domestic
		Sex Crimes
		Robbery/Homicide
Cold Case Unit (2)	Auto Theft (2)	Juvenile Section (6)
Supervisory/Command (14)	Typing Pool (5 Civilians)	Dispatchers (2) Civilians

One Section Sergeant supervises each unique unit. Many of the investigators and supervisors are assigned other duties which include Dignitary Protection, NE Indiana Bank Robbery Task Force, Bomb & Arson, Voice Stress Exams, Gang Intelligence, Sexual Assault Treatment Center, Child Advocacy Center, Telephone Harassment Complaints, Accident Review Board, Forms Committee, Police Pension Board and union officials.

The Detective Bureau operates on two shifts, A and B, covering 8:00 a.m. to 11:00 p.m. daily. The Bureau also utilizes four teams of on-call investigators covering the overnight and weekend hours.

Throughout the year, the Bureau published several documents to assist detectives and street officers with the investigation of crimes. One of two manuals was completed and the second is nearly complete. "A Guide for Conducting Investigations" was written primarily for investigators and is now complete. The second manual, "General Guidelines for Felony Investigations" is directed to the uniformed patrol officer. One document was written and distributed to the citizens of Fort Wayne entitled "Reducing Crime." It provided tips for citizens to consider in reducing crime.

With the installation of AFIS (Automated Fingerprint Identification System) the Bureau was given a valuable tool in solving cases. Many arrests were made during the year with the help of this valuable system.

The Bureau will be working on a formalized training plan for new detectives, which should help officers being assigned to the Detective Bureau for the first time. Detective skills are developed over time and this will assist new investigators in their new assignment.

2003 GOALS AND OBJECTIVES

- Secure additional investigators to handle increased case load.
 Partially Achieved. (one new investigator for Financial Crimes)
- 2. Upgrade suspect interview rooms to include audio/video recording equipment. Partially Achieved. (Interview rooms have been painted. Continued refurbishing will include surveillance equipment, flooring, etc. from a \$10,000 grant from Purdue Pharma Corp.)
- Continue to identify schools and training seminars that will polish the skills of the investigators with the ISD.
 Ongoing.
- Install access to the Spillman Information System within the Crime Stoppers office and continue to provide a full time Crime Stoppers representative.
 Achieved.
- 5. Purge old evidence/property from the 6th floor Property/Evidence storage area. Partially Achieved. (will continue in 2004)

- 1. Secure additional investigators to handle increased caseload.
- 2. Complete upgrades to suspect interview rooms, including audiovideo recording equipment.

- 3. Complete Department-wide implementation of a digital imaging program.
- 4. Provide computer access to all investigators at their individual workstations.
- 5. Re-institute the Intelligence Section and assign two investigators.

I BABY ONHANCE INDICATORD			
ASSIGNED INVESTIGATIONS	2001	2002	2003
Property Crimes Southwest	808	882	1062
Property Crimes Southeast	573	529	575
Property Crimes North	748	501	428
Auto Theft	429	475	521
Financial Crimes	1993	1715	1802
Robbery/Homicide	453	238	286
Crimes Against Persons/Sex Crimes	776	852	896
Cold Cases	15	10	10
Juvenile	1165	907	909
B-Shift Investigative	986*	869*	814*
Non-Solvability Factor Cases	N/A	912	1065

PEREFORMANCE INDICATORS

* Plus Preliminary Cases

The above statistics do not reflect the total number of reported crimes in any particular category. These statistics are used for internal case management. These cases were all assigned for some type of follow-up investigation.

COMPUTER & FINANCIAL CRIMES

SUMMARY OF ACTIVITIES

Crime trends are changing from robbing banks and muggings to picking up a pen and writing a check. Criminals are finding it much safer to use a pen rather than a gun and mask. The laws are far behind the times and so is prosecution of these cases. The demands on the financial crimes investigators has increased dramatically. Each one now carries over 100 active cases. Additional investigators will be needed. The Allen County Prosecutor's Office began a new Non-Sufficient Fund and Account Closed program in November. We will be monitoring the results very closely.

PAWN INVESTIGATOR

We continue to monitor the very active pawn industry here in Fort Wayne, as criminals will always use this resource to dispose of their stolen property.

	2001	2002	2003
Total Value of Recovered Items	\$83,986	\$42,377	\$41,662

JUVENILE AID

	2001	2002	2003
Juvenile Missing, Juvenile Runaways			
And Adult Missing Reports	1115	1144	1025

CRIME STOPPERS

The Crime Stoppers office was operated this year by retired Sergeant Greg Lewis with the help of officers on light duty assignments after illness or injury. Nonetheless, the office has performed exceptionally well as revealed in their statistics.

	2001	2002	2003
Tips Forwarded to			
Detective Bureau	58	83	216

FEDERAL BANK ROBBERY TASK FORCE

SUMMARY OF ACTIVITIES

The Northern Indiana Bank Robbery Task Force has been very active as regional bank robberies increased by 90% over 2002 stats. This group is comprised of representatives from the Fort Wayne P.D., Allen County Sheriff's Department, New Haven Police Department, Indiana State Police, F.B.I., A.T.F., Allen County Prosecutor's Office and the U.S. Attorney's Office. The Task Force has been challenged with several bank robberies, a rash of pharmacy robberies and an internal theft from ATM machines. Utilizing all of the resources of this joint task force, they have made arrests in the pharmacy robberies, several bank robberies and the ATM internal theft. There were also two more detectives sworn in as Deputy U.S. Marshals and assigned to assist on the Task Force.

VICE & NARCOTICS SECTION

SUMMARY OF ACTIVITIES

In 2003, Capt. DWayne Hartup retired from the Department and Capt. Jeff Hadley replaced him in command of the 24 detectives and two civilian personnel.

The year was highlighted by several large narcotics seizures that put a significant dent on the flow of cocaine into the community. In June, seven kilos of cocaine, eight ounces of methamphetamine and approximately \$150,000 in cash were seized. Approximately one week later, in conjunction with the local DEA Task Force, over 16 kilos of cocaine and \$140,000 in cash were seized. The two seizures accounted for \$2.3 million in cocaine meant for the streets of Fort Wayne.

Another investigation in November resulted in the seizure of \$250,000 in cash and narcotics. This investigation will serve as the cornerstone for future joint investigations with the Allen County Drug Task Force.

DRUG HOUSE ORDINANCE PROGRAM

The Drug House Ordinance Program, under the direction of retired officer Joe Musi, has been in existence since 1993. The ordinance authorizes the closure of any rental property and the eviction of the tenants under threat of fine, if illegal drug activity has been observed.

Sixty-one (61) houses were closed down in 2003. All tips coming into the office are investigated as the cooperation of the citizens is very much appreciated.

Since its inception in 1993, over 1000 drug houses have been closed down and over 7500 tips investigated. This partnership with the community has reduced the number of drug house closings over the years, which is the intent of the program.

2003 GOALS & OBJECTIVES

- Update the physical location and technology base of the Section.
 Partially Achieved.
- Revise seizure policy to increase profits and decrease liability.
 Achieved.
- Maximize Section drug enforcement.
 Achieved.
- Provide the necessary tools to personnel to more efficiently identify, arrest, prosecute, and interrupt drug traffickers. Not Achieved. (further exploration of software needed)

2004 GOALS & OBJECTIVES

- 1. Research and develop and intelligence software system that would enable the Section to effectively receive, house, analyze, disseminate and utilize narcotics-related intelligence to enhance our investigative abilities.
- 2. Identify and target source suppliers of narcotics in the Fort Wayne area. This would utilize the team approach within the Section and by the nurturing of working relationships with other narcotics enforcement groups.
- 3. Be responsive to the community's needs and concerns as they are our primary stakeholder.

PERFORMANCE INDICATORS

FELONY CHARGES	688
MISDEMEANOR CHARGES	252
DRUG BUYS	223
CONFISCATED DRUGS (ALL TYPES)	\$3,506,542
SEARCH WARRANTS SERVED	57
DRUG HOUSE ORDINANCE CLOSURES	17
ARREST WARRANTS SERVED	47

CRIME SCENE MANAGEMENT

SUMMARY OF ACTIVITIES

The unit had a very busy year again. The need for additional training continues. Equipment needs also continue. This year, a "KrimeScene Scope" was purchased. This equipment allows Technicians to see latent fingerprints, even before any processing has taken place. Scenes can now be examined more thoroughly.

The unit received one new technician who has completed her training. The unit has been grateful for the use of light duty officers to help with copying of video tapes and filing, freeing up Technicians to work on cases.

2003 GOALS & OBJECTIVES

- Purchase digital cameras for all technicians. Purchase computer and printer to be used exclusively for digital photograph enhancement, storage and printing. Not Achieved.
- Provide Crime Scene Technicians with additional training and educational opportunities.
 Achieved.
- Purchase equipment to assist in processing crime scenes, evidence collection and laboratory procedures.
 Achieved. (ongoing)

- 1. Provide outside training and education for the Crime Scene Technicians.
- 2. Begin the process of replacing older crime scene vans with full size SUV-type vehicles.
- 3. Increase Crime Scene staffing to include a B-Shift supervisor and a new position for Crime Scene Technician to be assigned to either A-Shift or Mid-Shift as determined by need.
- 4. Train, purchase and equip the Crime Scene Technicians in digital photography and digital imaging.
- 5. Collect and evaluate data for creation of a Firearms Examiner position with the FWPD.

PERFORMANCE INDICATORS

FORENSIC INVESTIGATIONS	OFFICER RESPONSES		
	2001	2002	2003
HOMICIDES	76	86	52
SUICIDES	53	53	53
ACCIDENTAL DEATHS	21	21	14
OTHER DEATHS**	42	49	34
BATTERY	86	93	72
ROBBERY	48	49	52
BURGLARY	31	25	24
SEX CRIMES	122	154	119
CHILD ABUSE	8	9	9
FIRE/ARSON	4	2	4
THEFT	9	3	7
NARCOTICS	4	0	2
KIDNAPPING	1	2	1
VEHICLE THEFT	15	15	17
TRAFFIC ACCIDENTS	56	40	25
BOMB/INCENDIARY	0	0	0
CRIMINAL MISCHIEF	0	1	0
CRIMINAL RECKLESSNESS	4	3	4
OTHER OFFENSES	38	27	25
VEHICLES PROCESSED	121	147	135
VICTIM/SUSPECT STANDARDS	47	36	40
AUTOPSIES ATTENDED	93	99	69
IBIS SUBMISSIONS	207	201	284
CONSENT TO SEARCH/WARRANT	97	125	104
CRIME SCENES ATTENDED	686	493	446
CASES SUBMITTED TO FWPD LAB	58	50	68
CASES SUBMITTED TO ISP LAB	285	224	264

** Natural, SIDS, etc.

LABORATORY SERVICES

SUMMARY OF ACTIVITIES

The Laboratory was able to make substantial gains in numerous areas in 2003 which will have a lasting impact on the Department for years to come. All statistics show a considerable increase in casework and identification. Training and fingerprint kits issued to patrol officers is reaping rewards and the value of the new AFIS (Automated Fingerprint Identification System) is being realized. Fingerprints were collected in 45% more cases than in 2002. AFIS identifications were made in 107 cases; however, identifications were made in another 155 cases where AFIS played no part. This was a 300%+ increase over 2002.

Two Personal Identification Devices (PID) were installed; one in Lock-up and one in the Department's Bureau of Identification. Expansion of the AFIS Tenprint Database and Archive capacity was also completed. This should allow full AFIS functionality for the life of the system.

Technician Eric Black has completed his training is now recognized by the Allen County Courts as an expert witness. Fort Wayne has the only three active Latent Print Examiners in all of northeast Indiana.

The Retired Senior Volunteer Program again donated 725 hours of assistance to the Lab in classifying prints and we are grateful to them.

With the lack of qualified examiners in northeast Indiana, the role of the Fort Wayne Lab has become more crucial in its forensic assistance to other agencies in the area. The Indiana State Police is currently training two technicians; however, it will be approximately two years before they will become fully functional.

- 1. Implementation of Phase II of AFIS, which includes the Personal Identification Device (PID) to be installed in the Allen County Lock-Up. The PID Units will allow our officers to quickly identify subjects giving false information at time of incarceration. Phase II also included the increase in Tenprint Database and Archive size. Achieved.
- Convince the Prosecutor's Office and the Juvenile Justice System of the need to fingerprint juveniles when detained for crimes committed.
 Not Achieved. (Still awaiting response from Judge Sims)
- Provide yearly Proficiency Testing of Lab personnel in areas of fingerprint and footwear/tire track examination by an independent agency.
 Achieved.

4. Provide fingerprint kits and supplies to all plain clothes detectives and uniform officers that have take-home cars. Substantially Achieved.

2004 GOALS & OBJECTIVES

- 1. Provide continuing training to Detective Bureau and Operations Division officers in the practice of developing latent prints and collection of evidence at crime scenes.
- 2. Encourage, and in some instances, introduce the use of fingerprints for the purpose of identification on checks (payroll and personal) accepted in the retail community.
- 3. Work through the Prosecutor's Office and the Juvenile Justice System to obtain fingerprints of juveniles incarcerated for commission of serious offenses.

	2001	2002	2003
CASEWORK PROCESSED			
REPORTS GENERATED	295	514	878
FINGERPRINT	139	337	443
IDENTIFICATIONS			
REQUESTS FOR SERVICE			
DET. BUREAU	143	349	353
CRIME SCENE	104	144	114
UNIFORM DIV.	111	271	393
VICE/NARCOTICS	24	8	29
RECORDS BUR.	42	72	61
CERTIFICATIONS	30	16	11
MISCELLANEOUS	50	85	80

PERFORMANCE INDICATORS

VICTIM ASSISTANCE

SUMMARY OF ACTIVITIES

The Victim Assistance Program of the Fort Wayne Police Department provides comprehensive services from the time a crime occurs, until the criminal justice process of completed. Follow-up services are also provided. A satellite location is maintained in the City-County Building and is open every morning to assist clients who have Court appearances, as well as domestic violence victims who have been sent over by the Prosecutor's Office. Staff now includes 8 full time and 2 part-time advocates. In 2003, the office had 8 volunteers as well as 4 interns who donated many hours of service to crime victims.

The staff participated in a number of community events and the Allen Superior Court's Re-Entry Program for returning offenders.

The office hired and trained a Sex Offender Management/Victim Advocate and assessed the special needs of sexual assault victims and implemented services. Three staff members and an intern/volunteer attended California State University at Fresno to become certified victim advocates.

In 2003, the office served 4910 new individuals, as well as open cases from the previous year which have not been adjudicated in Court.

2003 GOALS & OBJECTIVES

- Submit and secure Criminal Justice Institute grant proposal for funding of the Victim's Assistance Program. Achieved.
- Continue to secure professional training and educational opportunities for personnel.
 Achieved.
- 3. Improve relationship with the Homicide Team and Victim Assistance response to the Homicide On-Call Team. Achieved.
- 4. Increase public awareness of the Victim Assistance Program. Achieved.
- 5. Implement service program for Community Corrections Sex Offender Management Program. Achieved.

- 1. Submit and secure Criminal Justice Institute grant proposal for funding of the Victim's Assistance Program.
- 2. Implement stress management activities.

3. Develop an intra-office audit committee to maintain and enhance the services provided in all areas.

CASES ASSIGNED	2001	2002	2003
Child Abuse	125	165	121
Molest	399	395	489
Homicide	23	26	20
Domestic Viol.	3,128	3,156	3206
Sexual Assault	152	205	173
Assault	278	219	204
DUI (Death or Injury)	7	5	9
Robbery	478	416	296
Other *	322	391	392

* Suicides, Threats, Stalking, Elder Abuse, Arson, Fraud

EVIDENCE & PROPERTY SECTION

SUMMARY OF ACTIVITIES

The primary responsibility of the Evidence & Property Section is to manage the intake and storage of all property confiscated by FWPD personnel. Most material is evidentiary, but some are found items and recovered property. This Section also manages the storage, return, and auction of recovered stolen bicycles.

All 2003 evidence was bar coded. The Section is still awaiting the hand-held scanners so that an inventory of the entire property room can be taken. All weapons are in the process of being bar coded with the exception of long guns that are still unboxed and the weapons marked to be destroyed. The process will be time-consuming for pre-2003 evidence.

All handguns have now been placed in gun boxes and checked for being stolen. 90% have been traced.

The Section increased staff by the hiring of a part time employee who has been extremely helpful.

187 sex crimes kits have been removed from refrigerated to dry storage, thus freeing up refrigerator space.

An evidence packaging class was conducted in December for Reserve and Lateral officers.

The Section processed 10,334 pieces of evidence in 2003.

2003 GOALS & OBJECTIVES

- The addition of one staff person to supplement increasing demands.
 Partially Achieved. (one part-time person)
- Start a regular purging process of old evidence.
 Partially Achieved. (ongoing)
- 3. Complete the computer updates generated by the move to the 6th floor. Partially Achieved. (ongoing)
- 4. Implement bar coding tracking process. Achieved.
- 5. Purchase of a CD burner to scan photographs. Not Achieved.
- Better viewing area for 8mm videos and the ability to print out still photos.
 Not Achieved.
- Host a Property/Evidence Seminar.
 Not Achieved. (scheduled for 2004)
- Review job descriptions and salaries.
 Not Achieved.

- 1. Complete bar coding for 1997-2002 (including old homicides).
- Place into practice the ability to trace weapons as they come in.
- 3. Utilize the hand-held scanners purchased and start inventory.
- 4. Update computer from Windows 95.
- 5. Review and purge pre-1997 cases.
- 6. Give staff access to the Property Table to enter found items.

- 7. Request access to the Names Table to enter updated information.
- 8. Host Property & Evidence Seminar (scheduled for May 2004)
- 9. Become certified as a Property & Evidence Technician.
- 10. Have a second full time person added to staff.
- 11. Have a laptop computer assigned to this Section.
- 12. Future goal is to remain open with 24-hour availability (at least Monday through Friday).
- 13. Requesting viewing rights for both Vice & Narcotics and this Section for the Evidence Management Menu.
- 14. Increase the number of weapons IBIS tested and attempt to be caught up to a reasonable amount of weapons held and return weapons to their owners in a timely manner.
- 15. VCR that will slow down, stop tape, as well as move frame-by-frame.

CRIME ANALYSIS UNIT

SUMMARY OF ACTIVITIES

The responsibilities of the Unit are (a) crime reports; (b) detect crime patterns, trends and provide proactive information to the Investigative Support Division and Operations Divisions; (c) statistical data; and (d) technical support for computer and software problems in the Department. The unit also performs a vast amount of quality control duties to maintain data accuracy for all reporting purposes. The unit reviews and compiles all data which is reported to the FBI and in turn is published in the "Crime in the United States" bulletin.

The Unit conducted an inventory of all computers in the building and installed program updates on over 50 computers.

Beginning in September, the Unit started providing daytime residential burglary reports to the Neighborhood Response Team (NRT).

In an effort to assist 911 Communications with the preparation of a new base map, members of the Unit traveled to many locations around the City to identify boundaries.

A part-time analyst was hired during the year who has been very helpful.

2003 GOALS & OBJECTIVES

- The Senior Crime Analyst will seek to attend a weeklong tactical analysis refresher course to improve his skills and to refresh him on what he has forgotten. Not Achieved.
- Request CMAP training for the Crime Analysis Unit to improve our use of MapInfo in relationship to the crime data displayed in Comstat.
 Not Achieved.
- Improve communication between the unit and the Investigative Support Division command.
 Partially Achieved.
- Continue to perform liaison duties between ACS and the FWPD for computer and networking problems. Achieved.
- 5. Request a meeting with Department commanders to determine their year 2003 needs and how the Unit can best assist them. Achieved.
- Train the new part-time crime analyst, in-house and supplement training with formal schooling.
 Achieved.
- Complete the IDACS inquiry course for both the Sr. Crime Analyst and the new part-time crime analyst.
 Partially Achieved.

2004 GOALS & OBJECTIVES

 Improve the Comstat meeting information-sharing to include a more in-depth approach on "how will this problem be dealt with." Ask for a status report from the quadrants for the various weeks on what tactics were utilized to resolve the issues.

- 2. Develop an in-house FBI-UCR training course for all input personnel; the purpose being to improve the user's understanding of the need to apply the proper offense code, thus decreasing the number of entry mistakes.
- 3. Recommend that the Department move toward reporting crimes using the NIBRS format.
- 4. Recommend that the Department connect to the Allen County GIS system so that it can utilize the detailed mapping data they have at their disposal.
- 5. Provide more tactical analysis and better in-depth statistical data and graphs. Eliminate waste.
- 6. Request more challenging, invigorating work assignments.

NORTHWEST DIVISION

SUMMARY OF ACTIVITIES

The year 2003 was the second full year of Deputy Chief Marty Bender being in charge of the Northwest Division. The Division had a very good year in 2002 with over a 13% reduction in crime; however, in 2003, we had a setback. There was a 5.92% crime increase. Most of this was a result of the economy and higher gasoline prices. There was an increase of approximately 63% in failure to pay at the gas stations; 303 in 2002 and 479 in 2003. Without the failure to pay incidents, the Northwest crime rate would have stayed virtually the same.

The Northwest Division gained an additional 6.2 square miles of patrol area with the Pine Valley area annexation. The Quadrant already had the largest geographical area to patrol. To effectively patrol this area, 11 new officers were added. Feedback from the citizens shows that they are pleased with the level of service being provided.

The Northwest officers handled 843 calls for service, more than any other Division officers. They handled over 26% of all calls for service in the City. The Quadrant had the third largest number of officers for the uniform division, but the most crime by number and the largest area of patrol. The Quadrant also gave up three officers to the military during 2003, which makes their efforts even more impressive.

A major change for 2003 was the pilot program that Northwest did with 87/88 (call on/call off duty) from the field. Our base of operations was moved to the Radio Shop on Coliseum Boulevard. After about six weeks, the Northeast Division moved to the Radio Shop also. This procedure has been met with mostly good reviews by our officers, and has improved our response time, especially during shift change. It also saves time and money as all squad meeting information is available all day long on the in-car computers.

2003 GOALS & OBJECTIVES

- 1. Crime Prevention advertising campaign. Achieved.
- Secure more officers for the Division.
 Achieved.
- 3. Further crime reduction. Not Achieved. (Increase of 5.92%. 63% increase in failure to pay for gas)

2004 GOALS & OBJECTIVES

- 1. Further expand the effectiveness of the Concerned Citizens Watch Program (CCW).
- 2. Increase the number of officers who are proficient in fingerprint collection.
- 3. Crime reduction.

TRAFFIC & SPECIAL EVENTS

SUMMARY OF ACTIVITIES

From January 1, 2003 through December 31, 2003, the duties of Traffic & Special Events Coordinator were the responsibility of Deputy Chief Marty Bender. These duties included, but were not limited to the following:

1. Investigation of fatal and possible fatal accidents, as well as maintaining the Fatal Teams.

- 2. Investigate, maintain the records, and convene the Accident Review Board for police car and all City-owned vehicle accidents.
- 3. Research, order, maintain, and assign all Department-owned radar equipment for all Divisions.
- 4. Maintain, keep records and train the Department breath testing equipment and breath test operators.
- 5. Develop plans for and execute same for numerous special events. (See below list)
- 6. Attend numerous meetings involving traffic safety, traffic engineering, traffic enforcement, programs, and consult on major construction projects.
- 7. The review, approval or disapproval of all the City-issued barricade, block parties, parades, or other special events permits.
- 8. Oversee the Adult School Crossing Guard Program.
- 9. Develop and oversee the Special Traffic Enforcement Grants such as O.W.I., Speed and Seatbelt Programs.
- 10. Work with as a voting member of the Allen County Emergency Management Advisory Board.
- 11. Assist in training of traffic-related subjects at the Fort Wayne Police Academy and also assist with other Police and Fire Department training.
- Assume duties as Duty Chief, as well as the on-scene commander for special events, disasters, major fires, bomb squad and E.S.T. call-outs.
- 13. Act as a clearing house for traffic and parking complaints.
- 14. Act as liaison to the City Homeland Security Director and Anti-Terrorism Officer for the Department.
- 15. Oversee the entire police vehicle fleet, including Department liaison with the City Fleet Manager and the City Garage. This includes vehicle maintenance, crash repairs, training of motorcycle officers, the Radio Shop, oversee and schedule

installation of various pieces of equipment and the research and ordering of new or used police vehicles.

The biggest unforeseen event was the major flooding in July. Very heavy rain fall in and to the south of Fort Wayne dumping up to 13 inches of rain into the St. Mary's River Watershed causing new areas of flooding in the southern part of the City. This lasted from July 7 through July 14. The flooding closed several main arteries including Calhoun, Tillman, Fairfield, Old Mill Road, Rudisill, Broadway, Bluffton Road, Winchester Road, Hartman Road, Ardmore and dozens of smaller neighborhood streets. It also flooded several neighborhoods and 90% of Foster Park. Most of these areas had never had flooding as severe as this. This event affected traffic flow in the southwest part of the City and forced changes in the annual Three Rivers Festival Parade. Detours were quickly set up and security patrols were put in place for all evacuated areas. The flood was handled well by the Police Department with the only problem being detoured traffic moving slowly.

On Sunday night, July 20, a major thunderstorm dumped another six inches of rain on the west side of the City causing major flash flooding of the Spy Run Creek resulting in the closing of West State, Eastbrook and Westbrook and North Clinton Streets. Traffic was diverted onto Spy Run Avenue which was made a two-way street. This event lasted until 6:00 p.m. on Monday, July 21, 2003 when the flood waters receded.

The other major event was the homecoming escort for the Indiana National Guard's 293rd Infantry Unit based in Fort Wayne from the Iraq War Zone. On Friday, October 17, we picked up the homecoming troops at I-69 at the County line bringing them through the City to the Coliseum. The 15 to 20 thousand school children and downtown workers and other citizens along the route was unbelievable and very heartwarming, especially for the troops.

The job of Fleet Manager continues to consume approximately 20% of Deputy Chief Bender's, but our fleet continues to grow and is in the best shape at any time in our Department's history. We purchased 77 2003 Chevrolet Impala squad cars and increased our fleet pool cars from 26 in 2002 to 42 in 2003. We continue to use the NFMA point system and replace most vehicles in police service between 15 and 16 points.

During the course of the year a total of 87 vehicles were retired, bringing our total vehicle count to 452 vehicles, 8 motorcycles, 2 radar trailers, 1 armored car and 2 command/equipment trailers for a total of 465 pieces in our fleet.

2003 was the lowest year in traffic fatalities and possible fatalities. We had only eight fatal motor vehicles accidents and ten possible fatals. This was the lowest year since 1935. The low rate is a result of better engineering of vehicles and maintenance of roadways, better traffic safety education, better medical care and enforcement. The Fort Wayne Police Department had a record year for OWI arrests, speeding and seatbelt citations.

Squad car accidents for 2003 dropped from 157 in 2002 to 134 in 2003; however, two major accidents caused \$100,000 in property damage. Also completed was the second year of a City-wide review of all accidents. The number of squad car accidents was about average for 2003. Previous years/accidents were as follows:

Year	Accidents	
1997	141	
1998	142	
1999	132	
2000	142	
2001	116	
2002	157	
2003	134	

The complete accident review study will be completed by Traffic Engineering in March.

- Set up an Incident Command School (4-8 hours) for all officers the rank of Sergeant and above. Achieved.
- One City Services full-scale disaster exercise.
 Postponed. (Several tabletop exercises are complete and in place.
- 3. Have the 76 new vehicles on the streets faster than last year. Achieved.

2004 GOALS & OBJECTIVES

- 1. Plan for State Harley Davidson Convention, 2004 Shriner's Convention, 2005 Goldwing Motorcycle International Convention.
- 2. Purchase 46 new police vehicles, 43 Impalas, one Tahoe, one AWD van and one 15-passenger van.
- 3. Train the balance of the Department not already trained in Weapons of Mass Destruction.
- 4. Obtain more radar equipment.

BLOOD ALCOHOL STATISTICS

	2001	2002	2003
AVERAGE BAC TEST RESULT	.16%	.16%	.15
TESTS PERFORMED	1763	2274	2278

	2002	2003
SEATBELT/CHILD SEAT	9862	8653
SPEEDING	191	158
O.W.I. ARRESTS	1472	1612
OTHER ALCOHOL ARRESTS	2615	1851
DRIVING WHILE SUSPENDED	283	219
OTHER LICENSE VIOLATIONS	142	58
CRIMINAL MISDEMEANOR	310	310
CRIMINAL FELONY	68	55
OTHER TRAFFIC CITATIONS	1964	1684
TOTAL ARRESTS	16,907	14,600

HIT & RUN STATISTICS

Cases Filed 2	001:	1170	Cases	Still	Open:	34
Cases Filed 2	002:	1154	Cases	Still	Open:	5
Cases Filed 2	003:	1358	Cases	Still	Open:	18

2003 SPECIAL EVENTS

January 1, Wednesday	Harley Davidson Polar Ride
January 25, Saturday	Right to Life March
January 30, Thursday	Shrine Circus Escort
January 31, Friday	Shrine Circus Escort
February 1, Saturday	Shrine Circus Escort
March 15, Saturday	St. Patrick's day Parade
April 26, Sunday	March of Dimes Walk
May 10, Saturday	Police Memorial Day
May 10, Saturday	Home Run 5k Race
May 17, Saturday	M.S. Walk
May 17, Saturday	YMCA Bike @ Night
May 24, Saturday	River City 10k Race
May 26, Monday	Waynedale/Parnell Memorial Day Parades (2)
June 1, Sunday	Mayor's Motorcycle Ride
June 7, Saturday	Kidney Foundation 5k Run
June 7, Saturday	Canal Days Motorcycle Ride
June 29, Sunday	St. Paul's Catholic Church Procession
July 4, Friday	4 th of July
July 7-14	Flood
July 12-20	Three Rivers Festival
July 21, Monday	Flash Flooding
August 8-9, Friday	
and Saturday	Black Expo
August 9, Saturday	Muddy River Run Parade
August 23, Saturday	MDA Motorcycle Ride
Sept. 17, Wednesday	Leukemia Walk
Sept. 20 & 21, Saturday	
and Sunday	Johnny Appleseed Festival
October 11, Saturday	Breast Cancer Walk
October 17, Friday	Natl. Guard Welcome Home Convoy/Parade
October 18, Saturday	Weisser Park Youth Center 5k Race
October 31, Friday	Halloween Patrols
November 8, Saturday	Veteran's Day Parade
November 26, Wednesday	Holiday Lighting
November 27, Thursday	Thanksgiving Run - 4 Mile

EMERGENCY SERVICES TEAM (EST)

SUMMARY OF ACTIVITIES

The EST exists to provide the City with the ability to successfully resolve extraordinary and volatile circumstances, with as little loss of life and property as possible. Some of the situations responded to are: hostage situations, sniper situations,

barricaded/suicidal subjects, high-risk warrant service and high-risk stakeout details.

The officers train two days per month and one week per year at Camp Atterbury, Indiana.

2003 was busier than 2003 for the Team. Drug raid warrant services were up 20% due to increased work output in the Vice & Narcotics Section. Hostage situations were up 300%; barricaded suspects up 50% and miscellaneous operations up 300%. Four pit bulls were put down on drug raid operations.

The Team worked with Three Rivers Ambulance Authority and utilized them for medical support on tactical operations. This worked out well. Five of their personnel went through Basic SWAT School and they now assist on drug raids. Teamwork between the two organizations has been enhanced.

For the first time, the Team participated in the Indiana SWAT Challenge in Carmel, Indiana. The Team took two 1^{st} place, one 2^{nd} place, and two 3^{rd} place trophies, including 1^{st} place in the Hostage Rescue and Officer Rescue events.

2003 GOALS & OBJECTIVES

- Train additional team specialists and instructors.
 Achieved.
- 2. Explore grant funding and DRMO programs to a greater extent. Achieved.
- Expand the number of team sharpshooter rifles and implement a testing process for new sharpshooters. Not Achieved.
- Obtain a suitable outdoor training facility. Not Achieved.

- 1. Replace 1986 van.
- 2. Obtain two (2) additional sharpshooter rifles.
- 3. Increase the number of team firearms/less lethal instructors.

- 4. Increase the readiness and quality of the explosive entry program.
- 5. Get the unit weapons of mass destruction PPE program up to OSHA standards.
- 6. Increase EST involvement and possibly take over the Dignitary Protection Program.
- 7. Obtain a suitable outdoor training facility.

CRISIS RESPONSE TEAM

SUMMARY OF ACTIVITIES

The Crisis Response Team (CRT), formerly called Hostage Negotiation Team, consists of eight officers who respond to hostage or barricade critical incident situations. The goal is to resolve these types of incidents peacefully through negotiations. The CRT works in conjunction with the Emergency Services Team to try and resolve the incident in a peaceful manner. All of the team members maintain regular duties on the Department, but have volunteered to be on call year round.

Team Responses	2001	2002	2003
Barricaded Subject	5	1	4
Suicide Threat	2	1	0
Barricade/Hostage	1	1	3
Suicide/Hostage	1	0	2

- Continue training one day a month; conduct two joint scenarios with Emergency Services Team. Achieved.
- Continue to attend training offered by Park Center.
 Achieved.
- Continue to attend training offered by Indiana Hostage Negotiators Association.
 Achieved.

- 4. Some team members attend national recognized seminar in Texas. Not Achieved.
- Continue additional training in weapons.
 Achieved.
- Continue additional Training in equipment use.
 Not Achieved.
- Continue efforts to get entire team certified in CIT.
 Not Achieved. (There was no class this year)
- 8. Send one team member to advanced negotiations school. Not Achieved. (School no longer offered)

2004 GOALS & OBJECTIVES

- 1. Continue monthly training schedule.
- 2. Continue two (2) scenarios with Emergency Services Team.
- 3. Continue additional training with mental health agencies.
- 4. Continue efforts to have all Team members become CIT certified.
- 5. Continue training with Indiana Hostage Negotiators Association.
- 6. Continue Team training on equipment.
- 7. Continue addition Team weapons training.
- 8. Offer training to area dispatchers.
- 9. Have part of the Team attend nationally recognized Texas conference.
- 10. Locate/attend additional schools/training that are available.

BOMB SQUAD

SUMMARY OF ACTIVITIES

The Bomb Squad is responsible for responding to 11 counties in Northeast Indiana. The Squad maintains the standards of the F.B.I.

and is certified. The benefits of this certifications allowed the team to receive \$60,000 in equipment during 2003, thus saving the taxpayers of the City of Fort Wayne. The team trains two (2) days per month as required by the F.B.I. There was a downward trend in bomb threats this year, but an upward trend in chemical reaction calls for assistance outside the County.

The team worked with Three Rivers Ambulance Authority Disaster Response Team.

2004 GOALS & OBJECTIVES

- 1. Recruit and train two (2) additional technicians.
- 2. Purchase robotic equipment.
- 3. Maintain the Squad's standards.

STATISTICS

	2003
Devises Investigated	25
Fireworks Destroyed	250#
Ammunition Destroyed	120#
Outside County Support	3
Investigations	77

NORTHEAST DIVISION

SUMMARY OF ACTIVITIES

When the Department changed to call on/call off duty from the officers' district, a Northeast Division office was opened in the Radio Shop on Coliseum Blvd., sharing space with the Northwest Division.

The Division had the largest increase of calls for service of all four Quadrants - 11.9% (28,203 calls). The Division experienced a 4.6% increase in crime. The economic outlook and a growing number of youth aged 15-24 might explain the increase. Three groups of youth committed in excess of 70 burglaries. Failure to pay at gas pumps increased 109%. The number one community complaint was traffic enforcement. Traffic stops (7252) increased 42.9% over 2002.

2003 GOALS AND OBJECTIVES

- Continue to enhance our relationship with our neighborhood associations and business owners.
 Achieved.
- 2. Concentrate our efforts on strategies to further reduce crime in our Division. Not Achieved. (+4.6%)

2004 GOALS AND OBJECTIVES

- 1. Customize our established crime reduction strategies.
- 2. Develop special programs that will target long-term prevention of specific crimes (theft rings, burglary rings, fencing operations, drug sales)

STATISTICS

CRIME	2002	2003
Homicide	2	3
Rape	23	32
Robbery	70	54
Assault	43	50
Burglary	304	313
Larceny	1421	1541
Vehicle Theft	141	103
Total	2004	2096

Although total crime was up 4.6%, violent crime (homicide, rape, robbery, assault) remained about the same as 2002.

POLICE ATHLETIC LEAGUE (P.A.L.)

SUMMARY OF ACTIVITIES

The PAL program had an increase in participants in 2003 and two new teams were added to the football program. The volunteer staff remained intact.

2003 GOALS & OBJECTIVES

- Secure a grant to purchase an automatic floor speed scrubber for the PAL Center.
 Not Achieved. (Budgetary constraints)
- 2. Stay within budget and yet maintain the current PAL programs. Achieved.
- Make program accommodations for increased enrollment of southwest residents in PAL football program.
 Achieved.

2004 GOALS & OBJECTIVES

- 1. Secure a grant to purchase an automatic floor speed scrubber for the PAL Center.
- 2. Stay within budget and yet maintain the current PAL programs.
- 3. Look into the possibility of expanding the PAL Center to accommodate the increased number of program participants during the fall and winter sessions.

PROGRAM	ENROLLMENT	STAFF
AAU BASKETBALL	90	14
COED BASKETBALL	82	15
PHYSICALLY DISABLED BOY	21	1
SCOUTS		
BASEBALL	579	102
ICE HOCKEY	14	3
OPEN GYM	430	5
FOOTBALL	520	112
STUDENT SELF-DEFENSE	352	29
CHEERLEADING	341	4
TENNIS	42	12
TOTALS	2471	297

PERFORMANCE INDICATORS

CANINE SECTION

SUMMARY OF ACTIVITIES

In January, the Section graduated a 13-week Basic K9 Academy Class with teams from New Haven P.D., Columbia City P.D., Avilla P.D., and Williams County, OH Sheriff's Department.

The Section performed 5697 high school locker checks and 266 vehicle checks in the schools' parking lots during the year.

Donations from the public during the year totaled \$1100.

In April, the Explosive Detection Dog Teams conducted a sweep of the Grand Wayne Center prior to the Verizon annual stockholders meeting.

In November, Officer Robert Theurer successfully attained his national accreditation as a Master Trainer in both utility and narcotic detection work. The Fort Wayne P.D. now has two nationally accredited Master Trainers.

2003 GOALS & OBJECTICES

- Have a police dog available to the EST Team. Not Achieved.
- Have a state-of-the-art Canine Training Center.
 Not Achieved.

2004 GOALS & OBJECTIVES

- 1. Ensure the Section attains the most qualified personnel for active duty into the K9 Corp.
- 2. Have a state-of-the-art Canine Training Center.

ALARMS	1059
DEMONSTRATIONS	58
APPREHENSIONS (NON-BITE)	92
DRUG DETECTION	81
K-9 SCHOOL DRUG INTERDICTION	13
AREA SEARCHES	65
CANINE ASSIST	437
ARTICLE SEARCH	23

OPERATIONAL K-9 USAGE STATS

PERIMETER CHECKS	274
CRIME-BITE APPREHENSION	13
NON-CRIME BITE APPREHENSION	92
TRACKING	241
BUILDING SEARCHES	195
BOMB DETECTION	38
TOTALS	2681

SOUTHWEST DIVISION

SUMMARY OF ACTIVITIES

The Division had a successful year due in large part to the quality of supervision in the quadrant. The quadrant saw a 10.12% reduction in crime for the year. Establishing a better community/neighborhood relationship and the institution of "Operation Spring Cleaning", it is hoped the relationship of the associations and their Neighborhood Liaison Officers will improve.

The Division continues to expand its relationship with the Hispanic community and the Hispanic Liaison Officer, Ric Robles, has included domestic violence and gang intervention in his duties.

Having officers call on and off duty from their districts has resulted in more man hours on the streets and lower overtime costs.

- Officers will begin and end their tour of duty in the Division patrol area.
 Achieved.
- Ramp up crime prevention efforts.
 Partially Achieved.
- Train officers to produce better preliminary investigations.
 Partially Achieved. (Ongoing)
- 4. Focus on repeat offenders and career criminals. Achieved.
- Recognition of outstanding work by Division officers.
 Achieved.

- Identify neighborhood risks.
 Partially Achieved. (Ongoing)
- 7. Institute ongoing immersion Spanish language training for interested officers. Not Achieved. (Grant not obtained)

2004 GOALS & OBJECTIVES

- 1. Establish relationships within the proposed Aboite annexation.
- 2. Contribute to a workable evaluation process.
- 3. Enhance the abilities and performance of Southwest Division officers.
- 4. Continue to connect with the Hispanic Community.
- 5. Strengthen community policing efforts.

FORT WAYNE POLICE RESERVES

SUMMARY OF ACTIVITIES

2003 saw an increase in the number of hours the Reserves spent on patrol and a corresponding drop in crime in the patrolled areas. The Reserves worked 31 gas pump drive-offs resulting in 12 cases being cleared. There are 19 active Reserves and two on leave of absence.

The total hours provided by the Reserves for the year was 9317.

2003 GOALS & OBJECTIVES

- Increase the number of Reserve officers and the utilization of the Fort Wayne Police Reserve organization within the Department.
 Achieved.
- Reserves to work paid details.
 Not Achieved. (Continued opposition from the union)

2004 GOALS & OBJECTIVES

1. The Captain of Reserves to be assigned a take home City vehicle.

- 2. Renovation of the Reserve Captain's office space at the Training Academy.
- 3. All Reserves to be certified for Spillman direct entry.
- 4. New pagers for Reserve command officers.
- 5. Class One Reserves to work for pay outside the Police Department.
- 6. Held-held radios for Reserve command officers.

STUDENT POLICE PROGRAM

SUMMARY OF ACTIVITIES

The goal of the Fort Wayne Police Department Student Police Program is to attract young adults to a law enforcement career. The program is operated by police officers who volunteer their time in classroom training, hands-on instruction and physical training. Many current police officers were members of the Student Police Program.

Sgt. Ray Lundberg and Officer Michael DeLong took over the program in October, 2003, finding a program much in need of additional funding. With the assistance of three additional officers, the Program attracted in excess of sixty students to a recruitment program. The Program now has 22 students.

The "Kids Care" fingerprint program was upgraded thanks to donations from the Patrolman's Benevolent Association. The events will now feature DNA technology in the kits purchased through Fingerprint America.

- 1. Continue the open enrollment into the Program.
- 2. Attract sponsors for ten (10) "Kids Care" events for 2004 and thereby increase the trust fund balance.
- 3. Plan an overnight weekend at the Boy Scout Retreat in Northern Indiana. This will replace the annual Explorer Conference.

4. Through the National Law Enforcement Explorer Organization Post 2850, implement an awards program, which has never been done.

HONOR GUARD

SUMMARY OF ACTIVITIES

The unit participated in 29 events during 2003. Some of the events were as follows: Presentation of Colors at the Fort Wayne Freedom football game, National Peace Officers' Memorial in Washington, D.C.; Police Memorial Ceremony, Three Rivers Festival Parade, Aids Walk, 911 Memorial at Ground Zero in New York City; memorial for Indiana Governor Frank O'Bannon, Welcome Home parade for troops returning from Iraq, funerals for two slain Mishawaka police officers, and several funeral details for active and retired Fort Wayne Police Department officers.

- Addition of two Honor Guard Officers and uniforms. Achieved.
- Training of two additional bagpipers and two drummers from the Department.
 Achieved.
- 3. Attend a bagpipe school in Traverse City, MI by four officers. Not Achieved.
- 4. Purchase two rifle cases for the M-14 rifles. Achieved.
- Purchase four slings for the M-14 rifles.
 Not Achieved.
- Purchase chrome magazine plates for the M-14 rifles.
 Not Achieved.
- Purchase three additional flag toppers. Not Achieved.
- 8. Purchase four black Clarino flag carriers Not Achieved.

- Obtain four additional City pagers.
 Not Achieved.
- 10. Purchase one radio headset or ear piece for use in parades. Not Achieved.
- 11. Purchase seven shotguns for use in funerals. Not Achieved.
- 12. Purchase additional pairs of white gloves. Achieved.
- 13. Purchase ten gold braids for summer time parades and commitments. Not Achieved.
- 15. Purchase ten additional Honor Guard polo shirts. Achieved.
- 16. Purchase ten additional Honor Guard windbreaker jackets. Not Achieved.
- 17. Purchase four additional flags, toppers, poles and stands. Not Achieved.
- Purchase black leather gloves and wrap-around earmuffs.
 Not Achieved.
- 19. Attend Honor Guard schools, training and competitions. Not Achieved.
- 20. Participate in the National Peace Officers Memorial Service in Washington, D.C. for 2003. Achieved.
- 21. Participate in the Police and Firefighter Memorial in New York, NY for 2003. Achieved.
- 22. Participate in the Police and Firefighter Memorial in Indianapolis, IN for 2003. Achieved.

23. Continue to present a professional and positive image for the Department. Achieved.

2004 GOALS & OBJECTIVES

- 1. Addition of two Honor Guard Officers and uniforms.
- 2. Training of two additional bagpipers and two drummers from the Department.
- 3. Attend a bagpipe school in Traverse City, MI by four officers.
- 4. Purchase four slings for the M-14 rifles.
- 5. Purchase and chrome magazine plates for the M-14 rifles.
- 6. Purchase three additional flag toppers.
- 7. Purchase four black Clarino flag carriers.
- 8. Obtain four additional City pagers.
- 9. Purchase one radio headset or ear piece for use in parades.
- 10. Purchase seven shotguns for use in funerals.
- 11. Purchase additional pairs of white gloves.
- 12. Purchase 20 gold braids for summer time parades & commitments.
- 13. Purchase 20 gold ascots for summer time parades & commitments.
- 14. Purchase four additional Honor Guard polo shirts.
- 15. Purchase 14 additional windbreaker jackets.
- 16. Purchase four additional flags, toppers, poles and stands.
- 17. Purchase black leather gloves and wrap-around earmuffs.
- 18. Attend Honor Guard schools, training and competitions.
- 19. Participate in the National Peace Officers' Memorial Service in Washington, D.C.
- 20. Participate in the Police & Firefighter Memorial in New York City.
- 21. Participate in the Police & Firefighter Memorial in Indianapolis, IN.
- 22. Continue to present a professional and positive image for the Department.

SOUTHEAST DIVISION

SUMMARY OF ACTIVITIES

The Southeast Division is made up of approximately 85 officers assigned to uniform patrol, the School Child Safety Unit and Crime Prevention. The officers provide police service to the citizens of Fort Wayne living and working in the Southeast quadrant. The Southeast Division is commanded by Deputy Chief Nancy Becher, Captain Kevin Corey, and Lt. William Corn. 2003 saw a 5.9% reduction in Part 1 crimes. There was a 13.25% decrease in crime in 2002. Several factors led to the decreases:

- Southeast officers are extremely dedicated and motivated. They continue to be very effective in identifying and focusing on those individuals who are responsible for much of the crime occurring in the quadrant.
- Citizens living in the Southeast quadrant are committed to being our crime-fighting partners. They are passionate about making a difference in their neighborhoods; are willing to get involved and participate in the Citizens' Police Academy and the Value-Based Initiative.
- The Department's Crime Analysis Unit has been very helpful in identifying crime trends. As patterns emerge, resources are dedicated to those locations and times the crime are occurring.
- One objective for 2003 was to expand Crime Prevention outreach by 20%. This goal was exceeded. In addition to the work of Crime Prevention Sergeant Jim Neu, the officers met with proprietors of all types of businesses and apartment complexes in the quadrant in an effort to reduce and prevent crime.
- Youth violence will continue to be a primary focus [gang and street violence]. Following are some initiatives and activities:
 - 1. Implemented a Threat Identification Form which officers complete when they encounter individuals who threaten the safety and well-being of our community. This information is accessible to all officers.
 - 2. Share information on criminal activity at the weekly COMSTAT meetings.
 - 3. Collection of information on gang-affiliated individuals. This information is accessible to all officers.
 - 4. Forged a closer relationship with Fort Wayne Community Schools in an attempt to monitor student problems that could escalate into the streets.
 - 5. Worked closely with Allen County Community Corrections to monitor individuals who have recently been released, particularly those convicted of violent crimes.
 - 6. Continue to provide a strong police presence in the area.
 - 7. Through grant funding, dedicate a team of officers to work on curfew and truancy issues.

- 8. Provided other area agencies with training in the area of identifying, investigating and suppressing criminal street gangs.
- 9. Presentations to community groups.

10. Officers volunteered with various youth organizations in an effort to direct them away from crime.

2003 GOALS & OBJECTIVES

- Continue to combat gang and street violence.
 Achieved. [Ongoing]
- Reduce the number of sexual assaults occurring in the SE quadrant.
 Achieved. [Ongoing]
- Continue to reduce the number of business and residential burglaries.
 Achieved.
- 4. Strengthen the relationship between the citizens and officers. Achieved.
- Reduce the number of firearms that are illegally possessed by individuals, particularly those who are criminally inclined. Achieved. [On-going]

2004 GOALS & OBJECTIVES

- 1. Focus primary enforcement efforts on career criminals who are living and/or active in the Southeast quadrant.
- 2. Reduce number of burglaries occurring in the Southeast quadrant.
- 3. Enhance the Neighborhood Liaison Program.

PERFORMANCE INDICATORS

CRIME	2002	2003	% CHANGE 2002 - 2003
HOMICIDE	12	12	0%
RAPE	36	33	-8.3%
ROBBERY	177	133	-24.9%
AGG. ASSAULT	123	119	-3.3%

BURGLARY	769	897	+16.6%
LARCENY	1863	1683	-9.7%
VEHICLE THEFT	385	289	-24.9%
TOTAL	3365	3166	-5.9%

CRIME PREVENTION BUREAU

SUMMARY OF ACTIVITIES

2003 was a very busy year for Crime Prevention. A seminar was conducted for the local homebuilders association on "Building Safer Homes." The seminar was very successful with approximately 60 builders attending.

A Citizen Satisfaction Survey was conducted at the request of the Chief.

Sgt. Neu continued his liaison work with the Allen County T.R.I.A.D. organization. This group encompasses all Allen County law enforcement agencies and organizations that work with senior members of our community. It is one of the most active groups in the State of Indiana. Providing deprogrammed cell phones to senior victims of crime is the goal of the Triad 911 Cell Phone Program. Even deactivated phones can connect with 911.

Sgt. Neu is also a member of the RSVP Advisory Council [Retired Senior Volunteer Program]. There are over 1200 senior volunteers in the Fort Wayne area.

2003 GOALS & OBJECTIVES

- 1. Expand Crime Prevention education for officers. Achieved.
- Expand Crime Prevention education to the citizens of Fort Wayne.
 Achieved. [34 presentations given]
- Make crime prevention information available on the Department web site.
 Not Achieved. [financial considerations]

- 1. Update the Crime Prevention videos used for presentations.
- 2. Obtain DNA kits for distribution to parents.
- 3. Continue to secure educational opportunities for Sgt. Neu.

SCHOOL CHILD SAFETY EDUCATION

SUMMARY OF ACTIVITIES

Safety Village, located behind Southtown Mall, educates elementary school children in the elements of bicycle safety, street safety, stranger safety, and gun safety. Fire safety is taught by a representative of the Fire Department.

The stranger safety program, bike and pedestrian safety programs were maintained during 2003. The goal for 2003 was accomplished even though the Unit had one less officer assigned.

2004 GOALS & OBJECTIVES

1. Continue to promote the safety programs to school children and other interested groups.

PERFORMANCE INDICATORS

ACTIVITY	CLASSES	NO. OF CHILDREN
Pedestrian Safety	187	3589
Stranger Safety	267	6236
Gun Safety	267	6236
Bike Safety	91	1986

INFORMATION SYSTEMS DIVISION

COMMUNICATIONS CENTER [911]

SUMMARY OF ACTIVITIES

The Communications Center receives emergency 911 calls, as well as non-emergency calls which are then directed to the appropriate department by Call Takers and Dispatchers.

Training was a major activity during 2003 and with assistance from the Police Department, personnel were able to attend professional programs which supplemented their experience and on-the-job training.

The Division was able to operate \$132,000 under budget last year and the goal is to do the same in 2004. Budget for the year was \$3.1 million.

The Communications Department received 576,000 calls in 2003. Of those, 108,000 were through the 911 Emergency System. That is an increase of 10,000 through 911. The remaining 469,000 calls were administrative, which is a decrease of 104,000 over 2003 for a net decrease in calls of approximately 94,000.

The Department entered 7100 Teleservice reports during 2003. These calls reduce the number of dispatches to scenes to investigate minor infractions and thefts.

2004 GOALS & OBJECTIVES

- 1. Improve efficiency and effectiveness.
- 2. One hundred percent accuracy in every transaction handled.
- 3. Require all employees to be accountable for their work.
- 4. Constant review of budget to insure every dollar is spent wisely.
- 5. Investigate the possibility of combining City and County Communications Centers.

RADIO SHOP

The Radio Shop is managed by retired police officer Vicki Beerbower. The Shop is responsible for installing all equipment in public service vehicles owned by the City. 2003 saw the continued installation of the 800 MHz analog radios. All departments having received their new radios are now capable of communicating with each other; i.e., Police, Fire, Street Department, Animal Control.

Seventy-six police vehicles and eleven Fire Department vehicles were outfitted for service.

The City of Fort Wayne contracted with Indiana Data Systems to install a wireless system for City use and therefore, all vehicles with in-car computers must have a wireless antenna installed. The Shop installed 174 of these antennas during 2003.

2003 GOALS & OBJECTIVES

- 1. Complete programming and installation of the 800 MHz radios. Achieved.
- Installation of 911 Emergency Operations Center 800 MHz equipment.
 Partially Achieved.
- Installation of Fire Status reporting. Upgrade sound systems in Fire Stations. Not Achieved.
- Install radios and all other standard equipment in all new vehicles purchased by the City.
 Achieved.
- Dismantle old communications equipment sites.
 Partially Achieved. [dismantled but left in place]
- 6. Reduce the number of repair calls for the Digitize Box Alarm System. [schools, nursing homes, malls, etc.] Partially Achieved.

- 1. Assist Flood Control in replacing/redesigning the rain gauge/water depth equipment in order to have a more accurate flood warning system.
- 2. Take over 911 Dispatch console maintenance.
- 3. Revitalize the Digitize Box Alarm System.
- 4. Provide uninterruptible power supply trouble-shooting and maintenance training and obtain a battery monitoring system.
- 5. Program and install the Board of Works and Three Rivers Ambulance Authority 800 MHz radios.
- 6. Provide more formal 800 MHz system training to Radio Shop technicians.

RECORDS BUREAU [BUREAU OF IDENTIFICATION]

SUMMARY OF ACTIVITIES

A problem that had plagued the Bureau for years was a constant backlog of reports to be entered. This problem was eliminated in 2003 by the rescheduling of the input personnel and more careful monitoring of the workload.

The problem of storing, filing, copying and retrieving accident reports was also improved during 2003. Thousands of reports are now scanned into the Bolt Document System and digitally stored.

The Bureau operated under the 2003 budget of \$1.5 million by \$58,000 and the goal for 2004 is to do the same.

2004 GOALS & OBJECTIVES

- 1. Improve the overall efficiency of the Bureau.
- 2. Improve the accuracy of financial receipts by developing a new accounting system.
- 3. Improve employee accountability by developing a new Employee Worksheet.

PERFORMANCE INDICATORS

REVENUE GENERATED	AMOUNT
Accident Reports	\$69,821
Gun Permits	22,605
Fingerprinting	1,878
Police Reports	4,445
Misc. Reports	4,275
Criminal History Checks	27,651
TOTAL	\$130,675

Individuals processed	15,530
through the AFIS System	
[Automated Fingerprint I.D. System]	
Pieces of property entered	33,730
Traffic citations entered	33,964
Towed vehicles processed	5,000